

## FAQ

### **Where do I need to fly into?**

- Most participants will be flying into Poland - Warsaw is the most popular location as there is public transportation (buses and trains) from there to Ukraine. If you are connected with a specific organization, you may have a different airport or border country to fly into - just let us know.

### **Do I need a visa for Poland or Ukraine?**

- Ukraine has waived all visa requirements for incoming combat and humanitarian support.
- Poland stands as below:
  - EU citizens - no visa required on arrival.
  - British citizens - free entry into EU for 180 days per year. As Ukraine is not an EU country there is no limit in how long you can stay even if you're moving through an EU country.
  - US/Canadian - no visa required.
  - Other countries outside Schengen zone - please use tool to check at base of this page.
- If you are travelling for medical or combat support purposes, we advise emailing your local Ukrainian embassy and stating your intentions. You will need ID, passport, any medical credentials, and proof of any military/combat experience.

### **Do I need to have a Covid vaccination to enter Ukraine?**

- There are no requirements for you to have the Covid vaccination to enter Ukraine. However, if you do not have a Covid vaccination, Poland and other countries your flight may connect through will generally require a negative PCR from within 24 hours of your flight if travelling from outside the EU free travel area (SCHENGEN ZONE - note this includes the UK, see STEP 2 process document for advice).
- Please make sure this is accomplished before travelling - some participants have been sent back to the United States from connecting European airports, or denied the ability to board at the origin airport.

### **How long could we be contracted?**

- Any contracts that you agree to are between you and that organization. Volunteers for Ukraine does not enlist or retain anyone with respect to contracts or assignments. VFU can only assist in linking you up with other NGOs for humanitarian missions.
- However, you as a participant should be prepared to be overseas for an extended period of time. We cannot guarantee a timeline or a flight back on a specific day. We can only assist in trying to get you back with a flight donor.

- We have heard from outside sources that anyone joining a government body, such as the Ukrainian Legion or Georgian Legion, can expect to be there for the duration of the conflict.

### **What does Volunteers for Ukraine provide?**

- VFU provides a connection between participants and flight donors to move participants into Poland once a participant's credentials have been verified.
- VFU attempts to connect participants with other NGOs for positions of humanitarian relief. In certain situations, VFU may be able to provide transportation to that NGO's location.
- VFU cannot guarantee meals or housing for participants. This is usually an agreement made between the NGO and the participants.

### **What should I expect once arriving in Poland?**

- Plan on making arrangements to stay for a few nights in your city of arrival. This will allow you time to adjust to the time zone change and gather any resources you may need.
- If you plan on driving a vehicle overseas, you should get an international driver's permit before departing the U.S. You can get these at AAA for a nominal fee.
- The border can be crowded at times and especially coming back out of Ukraine. They also vary what vehicle may come through different checkpoints daily. You can use the following link to check border crossing updates. <https://kordon.customs.gov.ua/en>